

Privacy Policy

Privacy Policy

At Bermar Australia, we're committed to protecting and respecting your privacy. This Policy explains when and why we collect personal information about people who visit our website or attend one of our events, how we use it, the conditions under which we may disclose it to others and how we keep it secure.

We may change this Policy from time to time so please check this page occasionally to ensure that you're happy with any changes. By using our website, you agree to be bound by this Policy.

Any questions regarding this Policy and our privacy practices should be sent by email to info@bermar.com.au.

Who are we?

We are Bermar Australia, distributors of the world-leading still & sparkling wine preservation systems. Today, Le Verre de Vin technology remains the world's number one. It is now available in a fantastic range of applications for bars, restaurants and hotels.

How do we collect information from you?

We obtain information about you when you use our website, for example, when you subscribe to our newsletter, take part in our research, or sign-up for an event.

What type of information is collected from you?

The personal information we collect might include your name, address, email address, IP address, information regarding what pages are accessed and when and, in the case of brochure requests, this includes all information above and further information about you, your business and your product needs.

How is your information used?

We may use your information to;

- provide services you have requested, e.g. to send you our newsletter or to reply to a message you have sent us;
- seek your views or comments on the services we provide;
- notify you of changes to our services;
- send you communications which may be of interest to you. These may include information about campaigns, new product releases, promotions of our goods and services, and changes to any of our policies;
- process a job application.

We review our retention periods for personal information regularly. We will hold your personal information on our systems for as long as it is necessary for the relevant activity.

Who has access to your information?

- We will not sell or rent your information to third parties.
- We will not share your information with third parties for marketing purposes.
- Third Party Service Providers working on our behalf: we may pass your information to our third-party service providers, agents subcontractors and other associated organisations for the purposes of completing tasks and providing services to you on our behalf (for example to process donations and send you mailings). However, when we use third party service providers, we disclose only the personal information that is necessary to deliver the service and we have a contract in place that requires them to keep your information secure and not to use it for their own direct marketing purposes.
- We may transfer your personal information to a third party as part of a sale of some or all of our business and assets to any third party or as part of any business restructuring or reorganisation, or if we're under a duty to disclose or share your personal data in order to comply with any legal obligation or to enforce or apply our terms of use or to protect the rights, property or safety of our supporters and customers. However, we will take steps with the aim of ensuring that your privacy rights continue to be protected.

Your choices

You have a choice about whether or not you wish to receive information from us. If you do not want to receive direct marketing communications from us about our exciting products and services, then you can select your choices by ticking the relevant boxes situated on the form on which we collect your information.

We will not contact you for marketing purposes unless you have given your prior consent.

You can change your marketing preferences at any time by contacting us by email on info@bermar.com.au

How you can access and update your information

The accuracy of your information is important to us. We're working on ways to make it easier for you to review and correct the information that we hold about you. In the meantime, if you change email address, or any of the other information we have is inaccurate or out of date, please email us at info@bermar.com.au

You have the right to ask for a copy of the information Bermar Australia hold about you. Security precautions are in place to protect the loss, misuse or alteration of your data. When you give us personal data, we take steps to ensure that it's treated securely.

Non-sensitive details (your email address etc.) are transmitted normally over the Internet, which can never be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot guarantee the security of any information you transmit to us, and you do so at your own risk. Once we receive your information, we make our best effort to ensure its security on our systems. Where we have given (or where you have chosen) a

password that enables you to access certain parts of our websites, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Profiling

We may analyse your personal information to create a profile of your interests and preferences to contact you with information relevant to you. We may use additional information about you when it is available from external sources to help us do this effectively.

Use of ‘cookies’

Like many other websites, the website uses cookies. ‘Cookies’ are small pieces of information sent by an organisation to your computer and stored on your hard drive to allow that website to recognise you when you visit. They collect statistical data about your browsing actions and patterns and do not identify you as an individual.

Links to other websites

Our website may contain links to other websites run by other organisations. This privacy policy applies only to our website, so we encourage you to read the privacy statements on the other websites you visit. We cannot be responsible for the privacy policies and practices of other sites even if you access them using links from our website.

In addition, if you linked to our website from a third-party site, we cannot be responsible for the privacy policies and practices of the owners and operators of that third-party site and recommend that you check the policy of that third-party site.

16 or Under

We are concerned to protect the privacy of children aged 16 or under. If you are aged 16 or under, please get your parent/guardian’s permission beforehand whenever you provide us with personal information.

Transferring your information outside of Australia

As part of the services offered to you through this website, the information which you provide to us may be transferred to countries outside the Australia. By way of example, this may happen if any of our servers are from time to time located in a country outside of the Australia. These countries may not have similar data protection laws to Australia. By submitting your personal data, you’re agreeing to this transfer, storing or processing. If we transfer your information outside of Australia in this way, we will take steps to ensure that appropriate security measures are taken with the aim of ensuring that your privacy rights continue to be protected as outlined in this Policy. If you use our services while you are outside the Australia, your information may be transferred outside the Australia in order to provide you with those services.

Compliance

We have appointed a Data Protection Controller to oversee compliance with this privacy notice. If you have any questions about this privacy notice or how we handle your personal information, please contact the Data Protection Controller at info@bermar.com.au.

Review of this Policy

We keep this Policy under regular review. This Policy was last updated in October 2020.